

19<sup>th</sup> December 2020

Dear All,

Please see email sent out to relatives and friends from Ross this evening.

Any issues over the weekend/ this week, please feel free to call me.

Kind regards

Rasheed

Dear friends and family members.

#### Important Message

In light of the UK Government announcement today which places most of the south east of England into Tier 4, thereby imposing severe limits on people meeting others outside of their household and restricting travel, we have taken the difficult yet necessary decision to suspend the Christmas visiting programme at Holy Cross Hospital with immediate effect. This is for the period Sunday 20th December 2020 to Sunday 3rd January inclusive, and includes Christmas Day.

The background to this is the rapid spread of a new strain of coronavirus and the risk this brings to patients (and loved ones) at the hospital.

We know this will be an immense disappointment to all who have booked a visit, and will make every effort to contact people directly who were planning to visit tomorrow\*. We plan a further communication at the start of the week about virtual visiting, and will facilitate actual visiting in 2021 as soon as assessed safe to do so.

I am sorry to inform you of this change with so little notice, and thank you for your understanding in these difficult circumstances.

Kind regards

Ross

ps - \*where this email raises particular issues please do feel free to discuss it with Rasheed.